

Fee Structure

Fee Item	No. of Units	Cost/Unit	Total
Tuition	12	24,000	288,000
ITeS Labs/ SCI Lab			28,000
Project Supervision			72,000
Library			8,000
Caution Money			5,000
Examination			10,000
Computer			10,000
Medical			10,000
Activity			4,000
Registration			4,000
Identity Card			1,000
Total			440,000

School of Computing and Informatics



For More Info...

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MSc
in
Information Technology
Enabled Services
(ITES)

MSc ITeS

Objectives

- Demonstrate a practical understanding of the potential business opportunities and growth potential in the ITeS sector
- Formulate, synthesize, analyze, develop and interpret trends within the sector
- Explain theoretical and practical skills necessary to provide leadership in the development, provision and management of ITeS in their organizations
- Express requisite knowledge and skills to establish their own ITeS enterprises

Program Learner Outcomes

- Describe potential business opportunities and growth areas in the ITES sector
- Interpret ITES trends within the sector and take necessary interventions
- Provide leadership and management knowledge in ITES services in respective Organizations

Entrance Requirements

- Holders of a bachelor's degree with at least an upper second class honours in any discipline of the University of Nairobi or an equivalent qualification recognized by the University of Nairobi Senate.
- Holders of a bachelor's degree with at least a lower Second Class honours or an equivalent qualification recognized by Senate plus two years relevant work experience.
- Holders of a bachelor's degree with at least a pass degree of the University of Nairobi or an equivalent qualification recognized by Senate plus five years relevant work experience.
- Holders of a Postgraduate degree or diploma of the University of Nairobi or an equivalent qualification recognized by Senate.

Course Outline

Core Courses

- CTC 501: ITeS Outsourcing Industry
- CTC 503: Advanced Business Communication
- CTC 504: Entrepreneurship in IT Enabled Outsourcing
- CTC 505: Planning and Management of ITeS Organizations
- CTC 506: ITeS Projects Management
- CTC 507: Platforms and Tools for IT Outsourcing
- CTC 508: Information Security Management
- CTC 510: Management Communication
- CCC 501: Research Methodology
- CCC 603: Data Management and Analytics

Electives

- CTC 605: Contract Management
- CTC 607: IT Infrastructure for Outsourcing
- CTC 609: Organizational Communication
- CTC 611: Technical and Professional Communication
- CTC 613: ICT Innovation and Development
- CTC 614: ITeS Quality Assurance and Management

Project

- CTC 939: Project